



# Getting Started with Microsoft System Center Operations Manager

By Kevin Greene

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## Getting Started with Microsoft System Center Operations Manager By Kevin Greene

**A beginner's guide to help you design, deploy and administer your System Center Operations Manager 2016 and 2012 R2 environments**

### About This Book

- Discover how to monitor complex IT environments with System Center Operations Manager using tips, tricks and best practice recommendations from industry experts.
- Learn how to create eye-catching dashboards and reports to help deliver a tangible return on investment back to your organization.
- Optimize, troubleshoot and perform disaster recovery in Operations Manager using step by step examples based on real-world scenarios.

### Who This Book Is For

The target audience for this book is the IT Pro or System Administrator who wants to deploy and use System Center Operations Manager but has no previous knowledge of the product.

As a 'Getting Started' book, our primary objective is to equip you with the knowledge you need to feel comfortable when working with common monitoring scenarios in OpsMgr. With this in mind, deep-diving into less-common OpsMgr features such as Audit Collection Services (ACS), Agentless Exception Monitoring (AEM) and Application Performance Monitoring (APM) has been intentionally omitted.

### What You Will Learn

- Install a new System Center 2016 Operations Manager Management Group
- Design and provision custom views to relevant support teams.
- Understand how to deploy agents
- Work with management packs

- Monitor network devices
- Model your IT services with distributed applications
- Create dashboards and custom visualizations
- Tune, optimize, maintain and troubleshoot System Center Operations Manager

## In Detail

Most modern IT environments comprise a heterogeneous mixture of servers, network devices, virtual hypervisors, storage solutions, cross-platform operating systems and applications. All this complexity brings a requirement to deliver a centralized monitoring and reporting solution that can help IT administrators quickly identify where the problems are and how best to resolve them.

Using System Center Operations Manager (OpsMgr), administrators get a full monitoring overview of the IT services they have responsibility for across the organization - along with some useful management capabilities to help them remediate any issues they've been alerted to.

This book begins with an introduction to OpsMgr and its core concepts and then walks you through designing and deploying the various roles. After a chapter on exploring the consoles, you will learn how to deploy agents, work with management packs, configure network monitoring and model your IT services using distributed applications. There's a chapter dedicated to alert tuning and another that demonstrates how to visualize your IT using dashboards. The final chapters in the book discuss how to create alert subscriptions, manage reports, backup and recover OpsMgr, perform maintenance and troubleshoot common problems.

## Style and approach

A beginner's guide that focuses on providing the practical skills required to effectively deploy and administer OpsMgr with walkthrough examples and tips on all the key concepts.

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### Editorial Review

#### About the Author

##### **Kevin Greene**

Kevin Greene is a Microsoft MVP in the Cloud and Datacenter Management space and has been working in the IT industry since 1999. He is employed as a Cloud Technologies Consultant at Ergo in Dublin, Ireland; in this role, he works with clients to deliver enterprise grade solutions using System Center, Windows Server, and Azure. On the Microsoft certification track since the nostalgic days of Windows NT 4.0, he holds qualifications that include MCSE, MCSA, MCITP, MCP, and MCTS. Kevin is an active participant in the System Center and Cloud OS community through his blog at [kevingreeneitblog.blogspot.com](http://kevingreeneitblog.blogspot.com) and he can also be found hanging around Twitter as @kgreeneit. A regular speaker at local and international events, he has also co-authored a number of books including *Mastering System Center 2012 Operations Manager* (Sybex, 2012) and *Mastering Windows Server 2012 R2* (Sybex, 2013). When he's not working on his laptop, he spends his free time with his family and supporting Manchester United. He also holds a second-degree black belt in freestyle kickboxing and although he is not as involved in the sport as he used to be, he's still an avid follower of the martial arts.

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