



# How to Deal With Difficult People (Thorsons Business S)

*By Ursula Markham*

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## **How to Deal With Difficult People (Thorsons Business S) By Ursula Markham Bibliography**

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### **Editorial Review**

#### **About the Author**

Ursula Markham has many year's experience in training and staff counselling. She is the author of Managing Conflict and other successful books.

### **Users Review**

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